Marquette Board of Light and Power Board approved 10/30/07

Residential Deposit Policy

Applicable Rate Schedules: U1, U2, R1, R2, and R8

The Marquette Board of Light and Power may require a deposit for a new account and/or new meter installation. Governmental and non-profit organizations which maintain an acceptable payment record as determined by the Marquette Board of Light and Power shall not be required to establish a deposit.

1. Initial Account Deposit

An initial deposit will be required under the following conditions:

The applicant has a delinquent payment history with the Board of Light and Power within the last one (1) year.

The applicant has sought relief under federal bankruptcy laws within the last seven (7) years.

The applicant has tampered with utility equipment.

The applicant was a household member during a period in which all or part of a delinquent history was accrued by another household member who currently resides with the applicant, if, at the time of the request for service, the account remains unpaid.

The deposit computation will be as follows:
The account consumption during the last twelve (12) months (billing periods) is reviewed. Disregarding the month with the highest consumption, the two (2) consecutive months with the greatest total consumption will serve as the basis for the deposit requirement, with a minimum of $40.

2. Deposit Interest Earnings

Cash deposits will earn interest for the customer at the rate of four percent (4%) per annum. The deposit interest earned will be applied to customer accounts annually and upon termination of service.

3. Refund of Deposit

When a customer has maintained a payment history void of any delinquent notices, shut-offs, or non-sufficient funds checks for a period of one year, any deposit on file for that account will be applied as a credit to the customer's account.

4. Final Disconnection of Service

Upon final disconnection of service, the Marquette Board of Light and Power shall have a reasonable time to read and remove its meter(s) and to ascertain that the obligations of the customer have been fully performed before refunding or returning a deposit. Upon final discontinuance of service any deposit and non-refunded interest earned will be applied to the customer's unpaid account balance unless otherwise requested by the customer. The balance (if any) will be returned to the customer.

5. Customer Change of Address

If a customer relocates to a new service address and terminates their existing service within a two (2) week period, any existing deposit and any unpaid account balance will be transferred to the new service account.

6. Deposit Requirement as the result of Delinquent Payment History or Non-sufficient Fund Payment

Accounts that have been on the utility's Collection List at least twice during the last eighteen (18) months or less are subject to a deposit review and a deposit may be required. The deposit plus the account's present deposit, if any, will approximate two (2) month's billing.

The deposit review computation procedure will be as follows:

The account consumption during the last twelve (12) months (billing periods) is reviewed. Disregarding the month with the highest consumption, the two (2) consecutive months with the greatest total consumption will serve as the basis for the determination of the additional deposit requirement less the customer's current deposit. The additional deposit computation will be rounded down to the nearest ten dollar ($10.00) increment.

If a customer requests installment payments on a deposit and the request is approved by the utility, the customer must sign a Marquette Board of Light and Power Financial Arrangement Agreement Form. Failure to comply with the terms of a Financial Arrangement may result in disconnection of service.

Repeated occurrences of payment with a non-sufficient funds check may result in a deposit being required.

7. Noncompliance

Failure to comply with the Marquette Board of Light and Power Deposit Policy will result in refusal of electric service or in disconnection of electric service.